

Black Country - A community-led vision of transformation

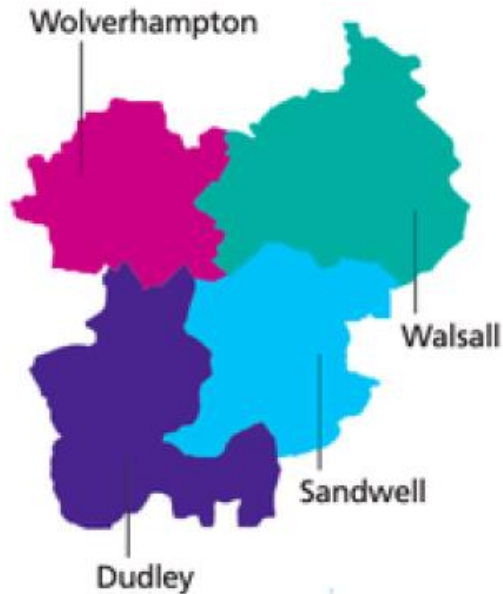


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Welcome to Black Country Healthcare FT



Across the four boroughs of the Black Country we provide:

- Adult and older adult mental health services
- Specialist learning disability services
- Mental health services for children and young people
- We also provide a small number of community healthcare services for children, young people and families in Dudley.

We are the Lead
Provider/Commissioner
for MH/LDA across the
Black Country



Good



A Community-Led Vision for MH/LDA in the Black Country



At the heart of our vision is a commitment to place-based care — recognising that the strongest outcomes are achieved when services are designed with communities, not simply delivered to them.

Central to our approach is the belief that citizens and families are experts in their own lives - People understand their own strengths, challenges and aspirations better than anyone else. Our role is to listen carefully and build trusting relationships. We will approach people with humility, curiosity and compassion, supporting them to define what good outcomes look like for themselves.

Our vision begins and ends with the communities we serve.
Everything we do is rooted in a simple but powerful belief: People in the Black Country deserve care, support and opportunities that are shaped around their lives, their ambitions and their individual needs.

As a system leader and convenor, we have an important responsibility not only to provide services, but to bring partners together around a shared ambition: creating environments where people experience genuine belonging, secure relationships, and timely support that helps them thrive rather than simply cope.

We recognise that inequity persists within the cohorts of the populations we support. Addressing these disparities is not a peripheral ambition — it is central to our values and our responsibility.



The beginning...

We started with a system summit in January 2020 and we had much to do.



Too many people stuck in hospital.



Lack of support in crisis and out-of-hours.



Poor coordination between services.



Variation in commissioning.



People not getting the care and support needed.



Not working together as a system.



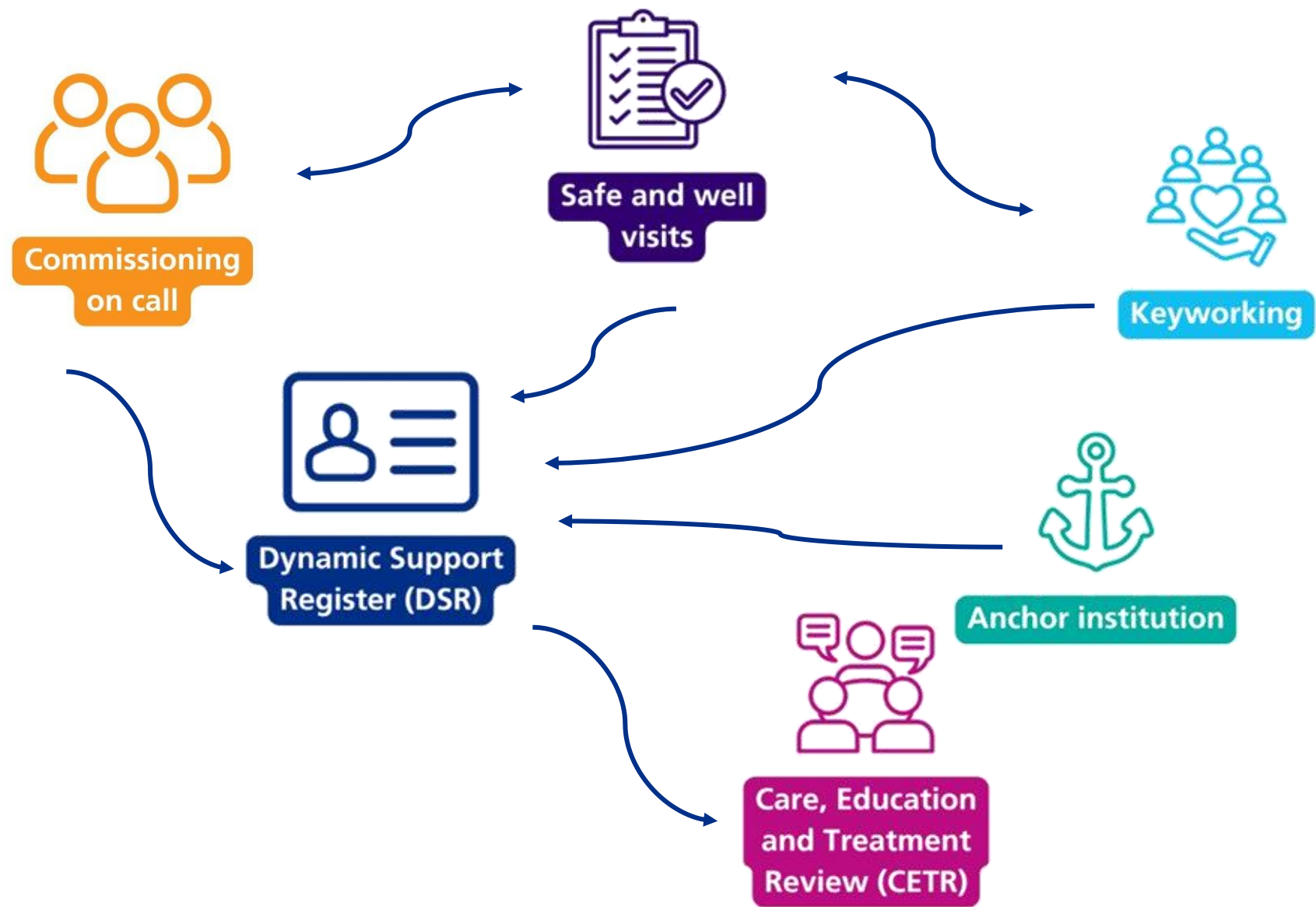
We didn't know our citizens.



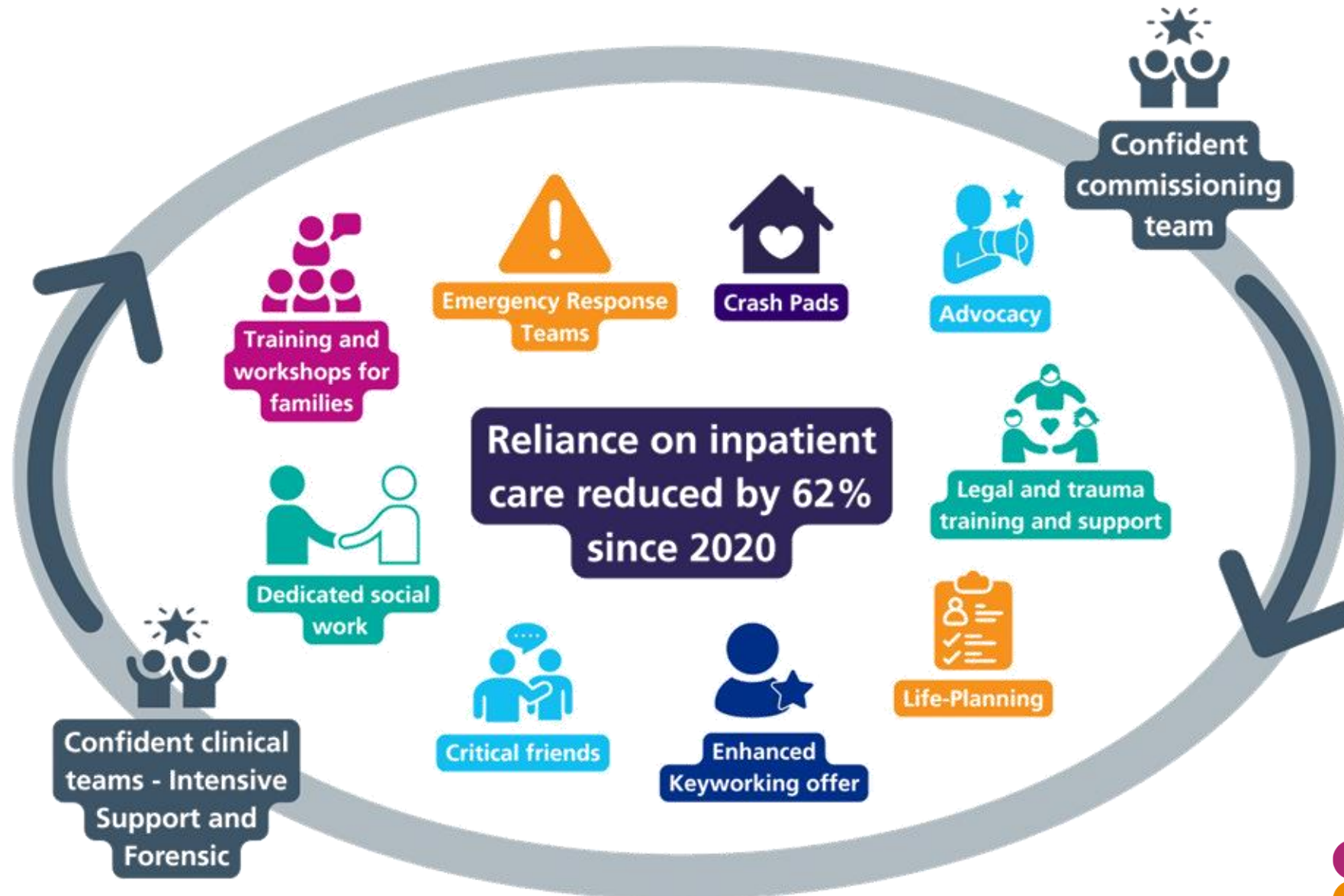
Lack of confidence in families and teams.



How do we really know our population?



Creating an all-age co-produced sustainable community offer



Being a force for good

Being a force for good



Strike the balance between aspiration and practice



People will present with risks and illnesses



Some people depend on their relationships with others and environments to keep everyone safe



But risks and mitigations are only one part of a person's story...

Hope?



Joy?



Love?

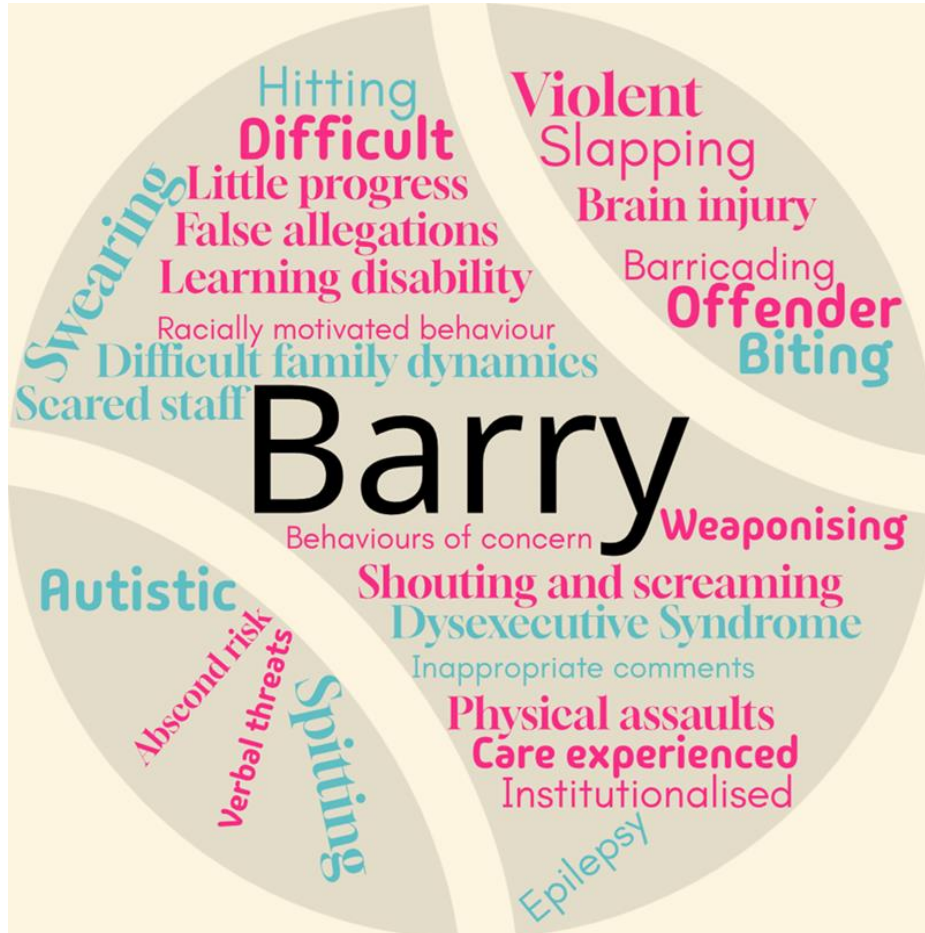


Citizenship

Rights

Inclusion





The power of relationships and presence



= Knowing our population

Building confidence, connections, and courage



Discussion & Q&A