



The main work we have done in 2024 and 2025

**Royal Mencap Society
Annual Review April 2024 to March 2025**

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About this report



We are Mencap.



We want everyone with a learning disability to have the best life they can.



But life is still very hard for many people with a learning disability.

We will not stop until this changes.



This report is called our **Annual Review**.

It tells you the main things we have worked on in the last year.



We are making a new plan about the work we will do until 2030.

We are working with people with a learning disability and other people on our plan.

Some things that have happened in the last year



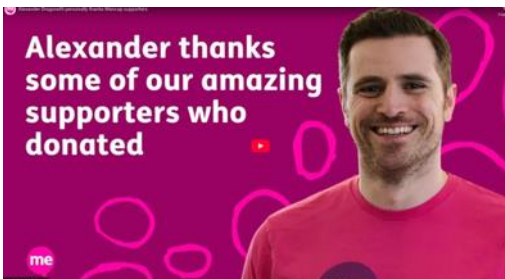
We have a new person to run Mencap. His name is Jon Sparkes.

Jon started Mencap in June 2024.



Some companies and people on TV have helped us to get more money and support for our work.

For example, there is a TV show called Traitors.



There was someone on the show called Alexander Dragonetti.

He had a brother with a learning disability.



Alexander said he wanted to give some money to Mencap if he won the show.

This helped us to get more money and support from lots of people.

And Alexander is now supporting our work.

The main things we have worked on

Supporting people to have a good life that is right for them

We gave support to many people with a learning disability in England, Northern Ireland and Wales.



Our support helps people to live how they want to.

For example, we have supported people to:

- Find the right place to live.
- Live at home and look after themselves.
- Get a job.
- Meet friends and do new things. Like singing, bingo and going to the library.



This has helped many people to feel better and happier.



There are big problems with support across the country.

For example, it is costing us more money to run support services.



But we are not getting paid more money to give people support.

We are working hard to still give people really good support at this time.



We tried a new way to find out what people with a learning disability think of our support.

Some people with a learning disability went to visit some support services.

They were paid for this work.



They found out what people thought of their support.

This helped us to know what good support is like.



We checked our support services to see how staff were keeping people safe.

We also gave managers new information about how to keep people safe.

This has helped us to do even more to keep people safe.

Supporting more people to get work

We have supported many people with a learning disability to:

- Try jobs to see what they are like.
- Get a job they are paid for.
- Learn important skills for work.



We also started a new project with Amazon.

Some people got training and the chance to try a job at Amazon.

Our support has helped many people with a learning disability to try new things and have a better life.



Making sure that people with a learning disability can take part in their local community



We are supporting more people with a learning disability to take part in things near where they live.

We have supported many people with a learning disability to do things they want to do like:

- Doing fun things with other people in their local area. Like art, dancing, sports, movies or eating out.
- Making a local garden better so that everyone in the community can use it.
- Setting up events that lots of people in the community can come to.
- Speaking up about things that are important to them at local meetings.



Good support for families of people with a learning disability

We have projects that support families with lots of things like:

- Advice and information.
- Learning new skills to support their children.

We also have events where parents can support each other and children can play together.

Support for everyone

We have some phone numbers that people can call to get information and advice from us.

We gave many people support with important things like:

- Keeping safe.
- Getting the right support.
- Money and benefits.
- Health and education.
- Housing.

We also gave people support to keep warm and save money on their bills.





We also made some information about support with housing problems.

The information has easy words and pictures.

The information is on our website:

<https://tinyurl.com/easyreadhousing>



We have put lots of easy read information on our website:

www.mencap.org.uk/easy-read-library



We found out about some things that people with a learning disability find hard and what to do about them.

For example, we looked at problems that people with a learning disability have when they use public transport.



People with a learning disability made videos about what it is like to use public transport.

We will share the videos on our website and social media.



Making England, Northern Ireland and Wales better for people with a learning disability

We are supporting people with a learning disability to change the way that people think about learning disability.

For example, there is a group of people with a learning disability who work as models, sports people and actors.

They are showing other people the great things that people with a learning disability can do.



We will do more next year to help people understand what a learning disability is.



We have been working hard to make sure that people with a learning disability get what they need.



That means working to stop any unfair changes that the government wants to make.

For example, we have been working with the government, the media and other people on the things below:

- Making sure that people with a learning disability can still get the benefits, healthcare and support they need.

Benefits is extra money that some people can get if they need it.

Like Personal Independence Payment and Universal Credit.



- Making sure that support workers are paid a fair wage.
- Making sure there is enough money to pay for support.



- Making sure that more people with a learning disability can move out of mental health hospitals.

This is so people can live how they want to in the community.



We have been helping lots of people to get training about learning disability and autism.

This training is for health and support workers.

People with a learning disability and autistic people helped to give the training.

Making Mencap the best it can be



We made some documents with people with a learning disability about how we should all work together.

That means how we should treat each other and what is important to us at Mencap.



We want to make sure that all groups of people who work for us are paid fairly and can do well.



We tried some new ways for people to apply for a job with us.

This is to make it easier for different groups of people to work for us.



We are making sure that people with a learning disability help to make big decisions about how Mencap is run.



We started some new ways to support our staff.

For example there is more support for our staff to:

- Take time off if they need to.
- Keep safe.
- Look after their mental health.



We have given more training to our senior managers about how to support all staff in the best way.

We started a new way for staff to get the training they need now and for the future.