

The Accessible Information Standard 2015



The Accessible Information Standard says that people who have a disability must get information about their health care and social care in a way they can understand.



It says that people working in health care and social care must ask what support you need to understand information.



For example, you might want Easy Read letters or you might want to be contacted by telephone.



These are called **reasonable adjustments**.



The **reasonable adjustments** you need must be recorded clearly somewhere so other staff know what support you need.