






The Dial-a-Ride scheme

	<p>The Dial-a-Ride scheme is a door-to-door minibus service for disabled people.</p>
 <p>Council</p>	<p>Dial-a-Ride schemes are normally funded by local authorities or by charitable organisations.</p>
	<p>As a result, Dial-a-Ride schemes are different across the country.</p>
	<p>Some local authorities charge for the service.</p>
	<p>To use Dial-a-Ride you simply call and request the journey you want.</p>



Dial-a-Ride staff will check their schedule and add your journey if possible.



If you can be flexible with your request, it is more likely you will get the service you have asked for.



You can request as many journeys as you like over 24 hours.









Dial-a-Ride is a multi-occupancy service.



This means that you may have to travel with other people who will get picked up and dropped off at different places to you, just like a bus.



Because of this, your journey may take longer.

	<p>Dial-a-Ride is often fully booked at the most popular times of the day.</p>
	<p>As a result, it is not recommended as a means of getting to and from work.</p>
	<p>You can use dial-a-ride services to go shopping, visit friends and family or to access leisure activities.</p>
	<p>You cannot use Dial-a-Ride services for transport to and from medical appointments, going to a day centre or going to school.</p>
	<p>There are other services available for these journeys.</p>
	<p>For more information about Dial-a-Ride go to: www.tfl.gov.uk/modes/dial-a-ride</p>