

Social tariffs for water



A tariff sets how much you have to pay for each unit of something you use.



You might pay a tariff for:

- gas
- electricity
- phone calls
- water



If you are on a social tariff, you pay less for each unit you use than on other tariffs.



Every water company has a social tariff scheme to help some people pay less for their water.



Each water company has different rules about who can be on their social tariff.



You can look at the [CCW website](#) to see a list of water companies in England and Wales and the rules about social tariffs for each company.



Or you can contact your water company and ask them what their rules are about who can be on their social tariff for water.

How to get help



You can get help and advice on our website at www.mencap.org.uk/COL



If you are worried about money, contact our Learning Disability Helpline:



- Call us Monday to Friday on 0808 808 1111



- Email us at helpline@mencap.org.uk



- [Fill in our online form](#)



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